

Accessibility Statement

Last Updated: October 14, 2026

Our Commitment

Ember & Encore is committed to creating a welcoming and inclusive online experience for everyone. We believe that everyone should be able to explore our collections, learn about our services, connect with our team, and discover pieces that make their moments memorable.

We are continually working to improve the accessibility and usability of our website so that visitors of all abilities can access our content and services.

Accessibility Standards

Our goal is to make the Ember & Encore website accessible and usable for as many people as possible, including individuals who use assistive technologies.

We aim to align our website with the **Web Content Accessibility Guidelines (WCAG) 2.2, Level AA**, an internationally recognized standard for web accessibility. We recognize that accessibility is an ongoing process, and we are committed to identifying and addressing barriers as we improve our website.

Accessibility Features and Ongoing Improvements

We are working toward improving the accessibility of our website, including:

- **Navigation and usability:** Making it easier for visitors to navigate the website and locate important information.
- **Visual accessibility:** Working toward readable text, sufficient color contrast, and clear visual organization.
- **Images and media:** Improving the accessibility of images, video content, and other visual elements where applicable.
- **Forms and interactions:** Improving the usability of contact forms, links, buttons, and other interactive features.
- **Assistive technology compatibility:** Working toward better compatibility with screen readers, keyboard navigation, and other assistive technologies.

Some areas of the website, including embedded media and links to third-party booking or shopping platforms, may depend on the accessibility features of those external services.

Feedback and Assistance

We welcome feedback about the accessibility of our website. If you encounter a barrier, have difficulty accessing information, or need assistance with an online feature, please contact us. We will do our best to help you access the information or services you need.

Email: info@emberandencore.com

Phone: (570) 392-6769

When contacting us, please describe the page or feature you were using and the difficulty you encountered. This information helps us investigate the issue and identify opportunities for improvement.

Continuous Improvement

Accessibility is an ongoing effort. Ember & Encore is committed to reviewing and improving the website experience as our business and digital services evolve.

Thank you for visiting Ember & Encore and for helping us create a more inclusive experience for our community.

Ember & Encore

The fire never went out.